

	TENDER: Reference Page and Section Number(s)	Content of TENDER requiring Clarification(s)	Points of Clarification	Response to Clarifications
1	5.1 Training Requirements: page no - 16	Training Requirements: Training shall be provided to the users of KSPCB at two central locations (Thiruvananthapuram & Kochi), Kerala. All necessary infrastructures for conducting the training will be provided by KSPCB.	Please let us know the expected number of attendees for both functional (for all users) and administrative (only for super users) training?	As per RFP. 10 days End User Training for 200 Users, 1 day each for a batch size of 20 persons (5 days each at two central locations namely Thiruvananthapuram and Kochi) 2 days System Administration Training to Persons (maximum 15 Persons) nominated by KSPCB (at KSPCB Head Office, Thiruvananthapuram) Users of Industries / Establishments may be provided with a User Guide / User Manual (Soft Copy) on the proposed digital platform itself.
2	5.2 Hardware / Infrastructure Requirements: page no- 16	Hardware / Infrastructure Requirements: The selected bidder shall facilitate cloud hosting of the software on Tier III data centre. Another Disaster Recovery facility shall be configured by the selected bidder at a different seismic zone. All related managed services like server administration, database administration, data backup & restoration etc. shall be handled by the selected bidder.	What is the expected number of total system users and concurrent users ? Also, what are data backup and archival policies of KSPCB?	System Users:- KSPCB - Approximately 300 KSPCB officials Industries / Establishments - Approximately between 1.5 to 2.5 Lakh Users Concurrent Users:- Around 500 Users Data backup, archival and retention (as per regulatory compliance the data should be retained for 20 years) policies may be proposed by the bidder

3	13.10 Mobile App: page no - 50	Mobile App: An extended Mobile App version shall be made available for relevant areas (this shall be finalized as part of the SRS). This App shall be developed mainly for the areas like enabling of GIS, Mobile Inspection, Application Tracking, Information Services etc.	Which are the platforms on which the mobile app is to be developed , such as Android, iOS etc?	Android and iOS
4	13.14 Integration with other digital platforms: page no- 50	Integration with other digital platforms: The services shall be linked with other digital platforms of the Board like ENVICLEAN, Online Continuous Emission Monitoring System (OCEMS), River Rejuvenation Committee, etc	Will the APIs for these integrations and for the integration with K-SWIFT be made available by KSPCB?	Yes
5	Volume I, 1 INVITATION TO BIDDERS, Page 11	Considering the immediate requirement, KSPCB is looking at a fast track implementation in 5-6 months' time.	We request to allow implementation in 9-10 months and amendment in the implementation schedule accordingly	No change, as per RFP
6	Volume I, 16. Bid validity, Page 12 & 10.6 Procedure for Submission of Bids, Page 22	Proposals must remain valid up to 180 (One hundred And Eighty Days) days from the last date of submission of the Bid. The proposals shall be valid for a period of One hundred and eighty Days (180 Days) from the date of opening of the proposals.	There is a discrepancy between the two clauses. As per our understanding validity shall be for 180 days from submission of bids. Kindly confirm.	At both sections, this may be read as "Proposals must remain valid up to 180 (One hundred And Eighty Days) days from the date of opening of the proposals."
7	Volume I, 5.7 Schedule, Page 18	Development / Customization, Installation & Demonstration of Beta Version of Software - T + 120 days	Kindly amend the clause as: Development / Customization, Installation & Demonstration of Beta Version of Software - T + 210 days	No change, as per RFP.
8	Volume I, 5.7 Schedule, Page 18	User Acceptance Testing - T + 135 days	Kindly amend the clause as: User Acceptance Testing - T + 240 days	No change, as per RFP.

9	Volume I, 5.7 Schedule, Page 18	Signoff, Cloud Hosting & Go Live of Final Version, Training and Handover of Final Deliverables - G = T + 190 days	Kindly amend the clause as: Signoff, Cloud Hosting & Go Live of Final Version, Training and Handover of Final Deliverables - G = T + 280 days	No change, as per RFP.
10	Volume I, 5.7 Schedule, Page 19	The time consumed in granting approvals or any delay from the client side, is excluded from above and the Selected Bidder will not be accountable for the same.	We understand that such delay shall also not affect the overall duration of the project and shall not result in any undue extensions of contract duration. <u>Kindly confirm</u>	Yes, any delay which is not attributed to the bidder will be excluded and will NOT be considered as delay
11	Volume I, 7 EARNEST MONEY DEPOSIT, Page 19	Subject to compliance of response submission process, the intending bidders should pay along with bids an Earnest Money Deposit of Rs.1,00,000.00 (Rupees One Lakh Only). The EMD shall be paid online. EMD as Bank guarantee is not acceptable.	Kindly allow submission of EMD in bank guarantee format as well and provide the necessary account details for facilitating furnishing of bank guarantee.	No change, as per RFP.
12	Volume I, 9 SECURITY DEPOSIT, Page 19	The successful bidder will require to submit a security deposit from a nationalized bank for 5% of the contract value valid for a period of 13 months to cover one month beyond the warranty period.	Kindly clarify when the security deposit shall be submitted to the client. The given clause does not account for the implementation period while citing validity of the security deposit. Kindly clarify	The security deposit shall be submitted by the successful bidder within 15 days of award of contract. The successful bidder will be required to submit a security deposit from a nationalized bank for 5% of the value quoted by the bidder, valid for a period of 20 months (covering development / implementation, warranty period and nearly two months beyond the warranty period).

13	Volume I, 11 SELECTION METHOD, Page 35	Quality and Cost Based (QCBS) methodology will be adopted wherein technically qualified bidder (who have scored 60% or higher marks in technical evaluation would be selected on the basis of evaluation with the weightage of Technical & Financial Bid score in the ratio 60:40. The Bidders who score 60 marks or more will be selected as technically qualified bidders. Proposals will finally be ranked according to their combined Technical (TS) and Financial (FS) scores using a weightage of 60% for technical proposal and 40% for financial proposal.	We request that the proposals be ranked as per a 80:20 QCBS evaluation criteria wherein, combined Technical (TS) and Financial (FS) scores shall be calculated using a weightage of 80% for technical proposal and 20% for financial proposal.	No change, as per RFP.
14	Volume I, 11.5 Collective and Final Evaluation, page 41	$S=TS \times 0.60 + FS \times 0.40$	Kindly amend the clause as: $S=TS \times 0.80 + FS \times 0.20$	No change, as per RFP.
15	Volume I, 11.8 Payment Terms, Page 42	11.8 Payment Terms	Request to amend the payment terms so as to simplify the calculation process. For instance, 10% payment has been assigned to Implementation & Configuration, End User Training, System Administration Training, Onsite Technical Support and Migration of Existing Data. Wherein Onsite support starts post Go Live and is to be paid quarterly. Kindly clarify on the basis of calculation. We request that payment terms be amended as per recommendation in Annexure I	Amended payment terms are published. Please check corrigendum.

16	Volume II, 13 OVERVIEW, 13.10 Mobile App, Page 50	An extended Mobile App version shall be made available for relevant areas (this shall be finalized as part of the SRS). This App shall be developed mainly for the areas like enabling of GIS, Mobile Inspection, Application Tracking, Information Services etc.	We understand that the Mobile app shall be developed in Android & iOS platforms. Kindly confirm. Also, for publishing of mobile apps on play stores, kindly clarify who shall provide the developer accounts.	Android and iOS KSPCB will provide the developer IDs for both Google play store and Apple App Store(itunes).
17	Volume II, 13 OVERVIEW, 13.14 Integration with other digital platforms, Page 50	The services shall be linked with other digital platforms of the Board like ENVICLEAN, Online Continuous Emission Monitoring System (OCEMS), River Rejuvenation Committee, etc.	Kindly provide the approximate number of digital platforms and their list for ease of estimation	1. ENVICLEAN 2. Online Continuous Emission Monitoring System 3. River Rejuvenation Committee Apart from the above the proposed digital platform should be integrated with Kerala State Industries Department Portal for Ease of Doing Business ("K-SWIFT"), for which the details / list of services are already provided in the RFP
18	Volume II, 13 OVERVIEW, 13.16 Verification of Certificate Issued, Page 51	Option should be there for online verification of veracity of the digitally signed consent/authorization or any other certificate issued via the system.	We understand that the Digital Signature Infrastructure with server side engine and Client side Dongle shall be provided by KSPCB. Kindly confirm	Yes, KSPCB will provide, however you may make use of QR codes for online as well as offline verifications.
19	Volume II, 13 OVERVIEW, Functional Specifications, Page 58	Note 2: Provision shall be made for addition of a minimum of 5 (five) numbers of additional modules/requirements without additional cost/charges during the development period i.e. before go live.	We understand that the additional 5 modules shall be functionally similar to the cited list of modules. New modules of functional complexity higher than the current set of modules shall be included as a Change request. Kindly clarify	Yes, such additional requirements will be lightweight functionalities related to the existing modules.

20	Volume III,14.4 Annexure D – Price Schedule, Page 66	17 AMC charges post initial 12 months warranty period (Annual charges)	We understand the project duration is for 1 year beyond Go-Live and that this price shall be applicable for any extension in the duration. Please confirm	As per RFP. It will be 12 months warranty post Go-Live followed by another 12 months AMC. The total project duration will be 190 days Development / Implementation + 1 Year Warranty + 1 Year Amc.
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